



Game Management & Communicating with Coaches and Players:

1. Speak do not shout.
2. Listen to what is being stated. Be attentive.
3. Let them finish before interrupting. Have a time limit.
4. Body language is important and will set the tone.
5. Be approachable.
6. Be professional at all times, before, during and after the game.
7. Take action when the coach and player are being disrespectful.
8. Maintain your composure, this is not a personal attack, emotional outbursts are not acceptable.
9. Do not ignore the coach, if the timing is bad tell him/her you will explain later.
10. Have good verbal communication, do not use slang, curse words, etc.
11. Your response should be spoken clearly, not rushed and never shouted. Have good eye contact.
12. Certain situations need to be handled differently, especially after calling a foul and going to the table.
13. Never respond to the fans! With or without words. Eye contact is never needed.
14. Never speak with the media. It is also a violation of our policies and procedures.
15. All questions asked of you should be spoken to you and respond briefly do not overstate your case, you are in charge, you know when enough is enough.
16. Whatever happened on the court stays on the court - it should not carry over to the next game.
17. Post-Game meetings with partners are not to take place outside the locker room or in front of anyone else other than an official.
18. What is stated in the pre-game and post-game stays between the officials.
19. Never hang your partner out to dry you are a team.
20. Your demeanor and your presentation need to be professional. First impressions are everything and a coach's perception is his/her reality. Be positive and confident.
21. Be in complete control of the situation.
22. Responses need to be practiced and prepared prior to situations occurring.
23. Explanations are not rules interpretations.
24. Technical Fouls are for a purpose and should make the game better!